

**INFORMATION FOR WATER/SEWER SERVICE  
TOWN OF BROOKNEAL  
HOME OWNERS**

To set-up a new water account, a \$35.00 connection fee will be charged. To set up a new sewer account, a \$35.00 connection fee. For those customers who have had an account in the Town of Brookneal in the past, there is a \$25.00 connection fee. The connection fee is non-refundable.

The current minimum monthly charge for water is \$29.50. This is based on consumption of up to 2,000 gallons per month. Any amount over 2,000 gallons is charged at the rate of \$0.68 per 100 gallons or \$6.80 per 1000 gallons.

The current minimum monthly charge for sewer is \$20.50. This is based on water consumption of up to 2,000 gallons per month. Any amount over 2,000 gallons is charged at the rate of \$0.27 per 100 gallons or \$2.66 per 1000 gallons.

Water bills are mailed and due the first of each month with meter readings on the 19<sup>th</sup>/20<sup>th</sup> of the previous month. The bills are past due by the 15<sup>th</sup> of the month and a 10% penalty is applied after the 15<sup>th</sup>.

*All water bills will state the upcoming cut off dates. **If payments are received after 5:00 p.m. on the last day to pay, your unpaid balance along with a \$50.00 reconnection fee must be paid before service can be reconnected. There will no extensions for late payment.***

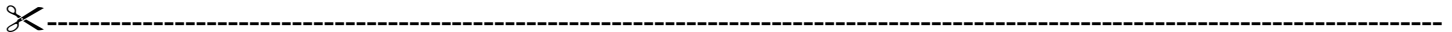
If you move out of town, you will need to contact our office and inform the water department of your new address and when the water service should be disconnected. Charges for water and sewer used to the date of disconnection will be the responsibility of the account holder.

Payments can be made in our office during normal business hours. If this is inconvenient, payments can be mailed to: Town of Brookneal, P. O. Box 450, Brookneal, VA 24528. The Town also provides a drop slot on the front door of the Town Hall for payments after hours.

If you have questions concerning your bill and services, please contact our office at (434) 376-3124.

Note: This facility is operated in a nondiscriminatory basis with regards to race, color, national origin, religion, sex, familial status, age or handicap. Complaints of discrimination may be sent to the U. S. Secretary of Agriculture, Washington, D.C. 20250

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**I have received a copy and understand *Form WB-OWNER-1018 - Information for Water/Sewer Service with the Town of Brookneal. (revised 06/01/2024)***

\_\_\_\_\_  
Account holder

\_\_\_\_\_  
Date